

**Master Competency List
Wayne State University
Master of Public Administration Program
Last Updated: 16 April 2014**

The Domains and their Competencies

Students who graduate from an accredited MPA program have the ability to perform effectively in the following “domains.” Our specific competencies for each domain are in italics below each bullet point. These competencies were defined and refined beginning with the 2011 – 2012 academic year.

- **to lead and manage in public governance;**
 - A graduate of our program will be able to understand how both structure and culture of public organizations affect organizational effectiveness
 - A graduate of our program will know how to effectively manage human resources and provide leadership in this regard
- **to participate in and contribute to the policy process;**
 - A graduate of our program must be able to identify key stakeholders, their positions, coalitions, and the political context
 - A graduate of our program must be able to understand and apply the different aspects of the policy making cycle
- **to analyze, synthesize, think critically, solve problems and make decisions;**
 - A graduate of our program must be able to utilize scholarly research, data and other analytic techniques, and best professional practice, systematically analyzing and making decisions on administrative and policy in the public service.
 - A graduate of our program can communicate results clearly, in writing or orally, to an appropriate audience
 - A graduate of our program must be able to apply these concepts to a real world (substantive) case
- **to articulate and apply a public service perspective;**
 - A graduate of our program will be able to make informed decisions and manage public service organizations in the public interest by effectively utilizing and balancing key public administration values
 - A graduate of our program will understand the value of fair and transparent administration, and will be able to effectively and ethically engage citizens in public service organizations
- **to communicate and interact productively with a diverse and changing workforce and citizenry.**
 - A graduate of our program will have the ability to develop and exercise intercultural sensitivity with employees and other stakeholders
 - A graduate of our program will be able to engage effectively and respectfully with multiple audiences